

How to book a *Fun Swim* at the H2O Centre

Getting Started:

- 1) **Know your numbers:** Each school group is different, and for this reason, we need to first draw up a *Fun Swim* contracts to meet your group's specific needs, and to price accordingly. The contract is based on the number of classes attending at one time, the number of swimmers as a whole and the costs associated with large groups of swimmers.
- 2) **Know your date:** Groups must book more than 14 days in advance to ensure we have the proper staffing for your *Fun Swim*. Groups that book less than 14 days prior run the risk of not having access to the entire Waterpark due to a lack of staff (i.e. FlowRider or Waterslides).

Fun Swim times are available: Mon - Fri, 10:30am - 2:30pm for a maximum of 3 hours.

- 3) **Know your budget:**
Elementary Schools - \$110/class (maximum 25 students)
Middle/High Schools - \$150/class (maximum 30 students)
High School Phys. Ed. Class - \$90/class (maximum 20 students)

School groups without a contract and confirmation number are considered drop-ins and will not receive the discount group rate (regular drop-in rates/admission will apply).

Please Note: A **minimum of 7 days** before to your *Fun Swim*:

- A school staff member must contact Aquatic Programmer, Robyn Beaton, to confirm your booking.
- Adjustments to the contract can be made only at this time (i.e. more classes want to participate). After these final contract adjustments, no further changes are accepted.
- If we are not contacted 7 days prior to the swim your contract may be cancelled.
- Payment made in full is also required at this time. Credit Card or cheque accepted. Cheques can be made payable to the "YMCA-YWCA of the Central Okanagan".

To book or for more information, please contact: Robyn Beaton Aquatic Programmer (250) 764-3324 or at rbeaton@ymca-ywca.com (email communication preferred).

Cancellations:

You must cancel a minimum 3 business days before your *Fun Swim*. Cancellation fees are \$15/class before the 3 day mark and 50% of total contact within the 3 days. No refunds offered to groups that do not show for their booking.

Pre - Planning your Fun Swim: What to know before you arrive at H2O Centre

Safe and enjoyable swims are important to us and we love to see adults in the pool! We require the following supervisory ratios of swimming adults to children:

- 1:3 Adults to Children ages 0-7
- 1:5 Adults to Children ages 8-9
- 1:10 Adults to Children ages 10-17

Mandatory adult chaperones swim for FREE. Additional adults will be charged the regular drop-in rate. If you are unable to fill the Adult Supervision ratios for your group contact Robyn Beaton right away.

Lockers: The H2O Centre is not held responsible for lost or stolen property, so we highly recommended that students lock up their belongings. Lockers are available in the Men's, Women's and Family Change rooms and take exact change:

- \$0.50 (two quarters) for small and medium lockers
- \$1.00 (one loonie only) for a large.

River Run: As you round the south most bend of the River Run, the water goes from 3ft to 5 ft in depth and may be deep enough to cover child's head. It is important to always remind children of this sloping and to encourage them to be extra careful in the River Run. Mats are not allowed in the River Run.

Lifejackets: Lifejackets are available to swimmers if desired. Students may also bring their lifejackets from home, as we have a limited supply. Please do not bring inflatable toys.

Waterpark Features: Sometimes due to staffing shortage, the Flowrider, Slides, or diving boards can not be open all at once. In this case, we will alternate between the water features every thirty minutes to ensure your group has time on each feature.

FlowRider: During school swims we do not offer stand-up surfing on the FlowRider, only body boarding. All Body Boarders must be 107cm tall to ride.

Waterslides: Only one person on the slide at a time. For your safety, riders must always slide feet first, in the seated position or laying on their back. No spinning or stopping in the slides.

Day of your Fun Swim: Things to know when you arrive

As your group first arrives to the H2O Centre, please keep your group gathered outside the facility (on bus or out front, weather permitting). Please send a main representative to inform Member Service of your arrival.

An H2O Supervisor will come outside to greet your group and to inform them about pool regulations and other important directions. We ask that once the children enter the facility that they are escorted and supervised in the change rooms then out onto the pool deck. We also ask that you help us to keep our change rooms clean and tidy after your stay at the pool. Also...

- Everyone must shower before entering the pool
- All children under 8 must stay within arms reach of a responsible person 16+ years at all times. Even if they are wearing a lifejacket
- Persons with open sores, bandages, head colds with mucous discharge, or infected eyes strictly cannot enter the pool area
- No running in the facility. Facility floors and pool deck are slippery when wet
- All fighting and bad language will not be tolerated.
- Food is permitted in designated areas only
- No flips or back dives from pool deck
- If you hear a "whistle blast", please clear the pool
- Students can enjoy the Family Hot Tub located between the Wave pool and the River Run on the main level
- No outside shoes permitted on Pool Deck
- All accidents must be reported to the lifeguard
- Students must listen to Lifeguards at all times

Thank you for planning your Fun Swim at the H2O Adventure + Fitness Centre. We look forward to providing you with a fun, safe day!